

STS update guide for Linux

This document is about updating a previous installation of STS. To update from TeamAgenda Server release 3 or TeamAgenda Server release 4 please refer to the Installation Guide document.

1. STS is updated from command line. The installation package is name sts-mysql.x.y-z.i386.rpm. To update STS, login as user root (super user) and type the command:

```
rpm -Uvh sts-mysql.1.3-0.i386.rpm
```

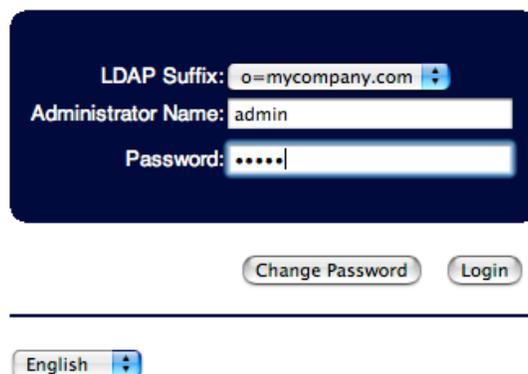
2. After the update have successfully completed, you have to restart the server and verify if the activation key is still valid.

2.1 Start the server installation typing the command:

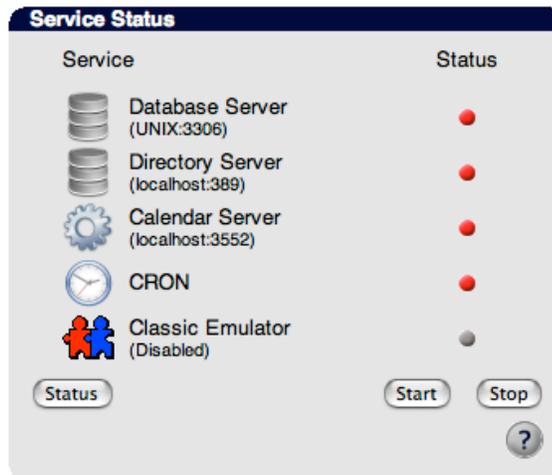
```
/usr/sbin/stsd start manager
```

2.2 All management aspect of STS is performed within a web browser. STS Web Administration is available on port 32423. Example: <http://localhost:32423/>.

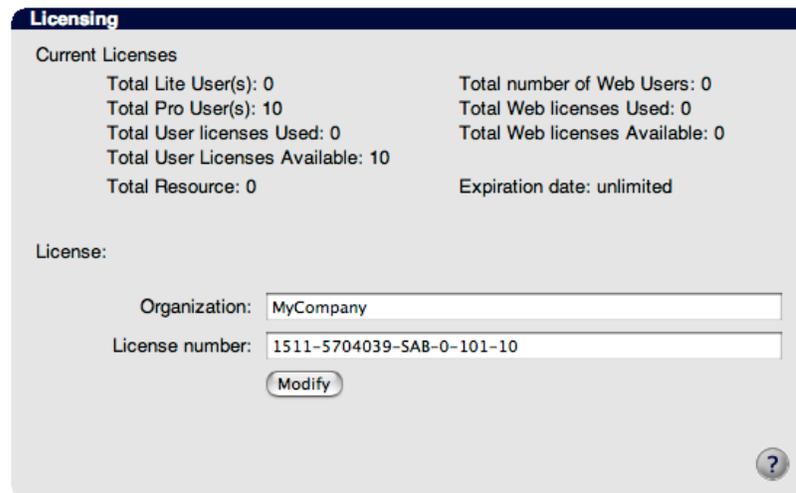
2.3 Login using the default username (admin) and the server administration password.



2.4 Click the start button and wait until the screen display all green dots. If not all components or services are started please goto the trouble shooting section at the end of this document.

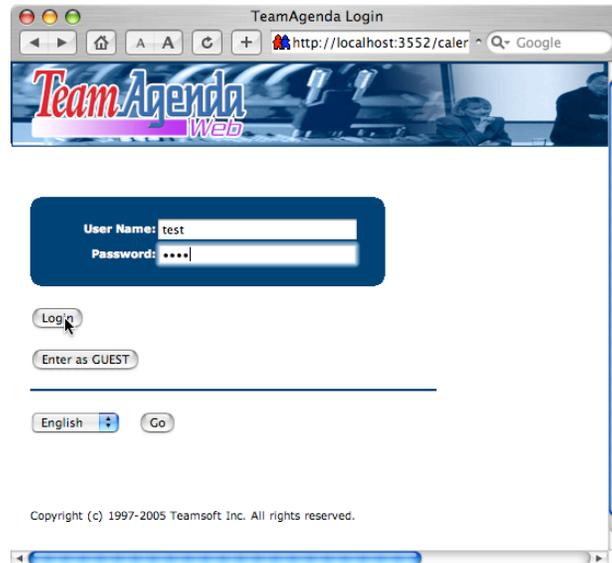


2.5 Click on the tab named "Licensing". Verify the license validity.



3. Doing a connection test

3.1 To test the server update, open up a new browser window and type the following URL; <http://localhost:3552/calendar/>. You should see the TeamAgenda Web login screen. Login using any valid account.



Troubleshooting

Q. There is some services not starting (the dot does not turn green in the services Web Administration screen.)?

R. Click on tab “Log”, analyse error messages and/or warnings.

Q. I want to change the primary suffix name. Can I?

R. Once the database is fill with calendaring informations please contact Teamsoft service.

Q. Some services are still running (green dot) but Licensing or Directory Maintenance tab return an error about the database or directory server not running. What can I do?

R. If you are running STS on Windows, the easy method to fix this situation is to restart the operating system. On Macintosh or Linux, a Remote Troubleshooting session with a Teamsoft specialist is a must.

Q. I want to receive help in order to troubleshoot my server installation. I see the Remote Troubleshooting tab, how do I proceed?

R. Simple. Contact Teamsoft support team and ask for a Remote Troubleshooting activation code. Write down the received number into the Remote Troubleshooting forms and hit the button "Start". Within minutes, a Teamsoft specialist will connect to your host and troubleshoot your installation, doing any required action reporting it to you via email.

Requirements

Any computer running RedHat Linux 9.0 or Fedora Linux Core 4 or Novell/SuSE Linux 9.3 or Novell/SuSE Linux 10.0 with a least 512 MB of memory and 100MB of free hard disk space.