Installation Problems with TeamAgenda Client or Server

Additional Information

Introduction

This document explains what to do when the installation process of TeamAgenda client or server hang.

The installation of TeamAgenda Client or Server hangs after I enter the Registration Name and Activation Key. What should I do?

This behavior occurs when the installer is trying to contact Teamsoft Key Activation Site for validating the registration name and the activation key. Here are the steps to be done.

- Stop the current installation.
- Disconnect the network cable or shutdown the network interface of the computer that you are trying to install the software.
- Proceed with the installation of TeamAgenda client or server.
- After the installation is complete, reconnect the network cable or restart the network interface.

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