

## Teamsoft : How to reset the password of an user

## **Additional Information**

#### Introduction

This document presents information for resetting the password of a TeamAgenda user.

# I need to reset the password for a user or a user has lost his TeamAgenda password. How do I proceed ?

- Start you favorite browser and go to <u>http://127.0.0.1:32423</u>. If you are not on the server, replace the IP address 127.0.0.1 by the address of your server.
- Login with username *admin* and your administrative password.
- Go to the "Directory Maintenance" tab
- Select the *"Find"* button.
- The list of users of your team will appear. Select the user that need to have his password reset and select "*Edit*".
- A windows will appear. Enter the new password of the user. Do not forget to reenter the new password as a confirmation.
- Press "*Save*" to make the change active.
- Press "*Close*" to close the window.

### Contacts



Sales & Marketing Montreal: 514-908-7212 Toronto: 416-238-9519 Fax: 514-697-7859

Support: Tel: 514-905-5950 <u>support@teamsoft.com</u> <u>http://www.teamsoft.com</u>